



FEMA

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Media Advisory

Disaster Recovery Center Opens in Valencia County

SANTA FE, N.M. – New Mexico residents can now visit with FEMA and SBA specialists at the Jarales Community Center in Valencia County from 10 a.m. to 6 p.m., Monday thru Saturday. Residents can get help with their disaster assistance applications, upload documents and find answers to questions about federal disaster assistance.

The center is located at:

Valencia County

Jarales Community Center

426 Jarales Road
Belen, NM 87002

- Hours of operation:
Monday thru Saturday: 10 a.m. to 6 p.m.
Sundays: CLOSED

Recovery experts from the state and nonprofit organizations are typically available in a DRC to address additional needs. Residents can visit any DRC to get help with their disaster assistance applications, upload documents and get questions answered about federal disaster assistance.

Please note, all DRCs will be closed Monday, June 20, in observation of the Juneteenth federal holiday, which commemorates the emancipation of enslaved African Americans. All centers will resume normal operation on Tuesday, June 21. For a complete list of DRCs in New Mexico, visit the DRC locator page at egateway.fema.gov/ESF6/DRCLocator.

No appointments are necessary. All centers are closed Sundays. If it is not possible to visit the DRC or to apply online, call the **FEMA Helpline, 800-621-3362**. The toll-free telephone lines operate from 7 a.m. to 10 p.m., seven days a week. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish).

The fastest and easiest way to apply is online at: disasterassistance.gov/.

For the latest information on the wildfires, visit fema.gov/disaster/4652. Follow us on Twitter at twitter.com/FEMARegion6 and like us on Facebook at facebook.com/FEMARegion6/.

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish).

The U.S. Small Business Administration is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may also email disastercustomerservice@sba.gov or visit SBA at www.SBA.gov/disaster.